

Your Health Navigator (YHN) Referral form

Member Information

Date of referral (dd/mm/yyyy)

Member number

Member name (first name)

(surname)

Member date of birth (dd/mm/yyyy)

Address

Postcode

Preferred contact number (home)

(mobile)

(work)

Email address

Previous YHN client

Yes

No

Hospital Admission Information

Date of hospital admission (dd/mm/yyyy)

(ideal call time within 1 week of, or prior to surgery)

Admitting Hospital Name

Admitting Doctor or Specialist's Name

Expected days in hospital (if known)

Surgery type (if known)

Brain, back, nerve and spine (Neurosurgery)

Ear, throat and head (Otolaryngology)

Female reproductive (Gynaecology)

Joint (Orthopaedic)

Heart and lung (Cardiothoracic)

Male reproductive and incontinence (Urology)

Plastic and reconstructive surgery (burns, oral, maxillofacial)

Stomach, colon, bowel, etc. (Gastroenterology)

Other (please provide details if known)

Primary reason(s) for referral

Previous hospitalisations

Surgery type

Age

Recent fall (based on conversation)

Home/social situation

Hospital admission

Other known information (based on conversation)

How was the call generated?

Inbound (if so, why did the member call)

Additional notes